

ECO-D-B-20-EX End of Life (EOL) Notice

October 2021

Overview

VESDA ECO Part Number ECO-D-B-20-EX (Alcohols 0-100% LFL) will be discontinued.



Note!

There are no alternatives to this Part Number.

Last Time Buy (LTB) & Ship Date

- LTB orders for ECO-D-B-20-EX shall be placed by 15th November 2021.
- Last shipment date for ECO-D-B-20-EX will be 15th December 2021.

Servicing & Spares

- Following cease of supply there will be a further 2-year supply of spares and repair service subject to component availability. Product documentation (e.g. Product Guide/User Manual) will be available through the website.
- During this 2-year period, customers are encouraged to take advantage of the next generation product upgrade program, where available, which offers an incentive to eligible installations. Upgrade campaigns for aging installed base are rolled out at the discretion of AD.

Product Warranty

Standard product warranty will be honored as per the applicable company policy for the relevant product line in one of the two ways below:

- A product failing within the standard warranty period will be repaired or replaced with the same or comparable product having the balance of the original warranty period.
- Should a product fail within the warranty period and not be repairable/replaceable then we will refund the full purchase price or issue a credit note as agreed with the customer.

Contact

Please contact your local Xtralis office for LTB and any other queries in relation to this notice.