

HLI 516-018-402 EOL Notice – TYCO

March 2022

Overview

Considering our on-going product review of our Advanced Detection ASD portfolio offering and low volume sold in the last 3 years, we have decided to discontinue the VESDA High Level Interface (HLI) SKU 516-018-402 (VESDA HLI PC LINK SLIDING WIN TYCO). This allows us to remain focused on serving JCI with our world leading offerings and delivering new solutions and technologies to the market.

Affected Products and Replacements

The following table shows the affected SKU that is being discontinued.

Discontinued SKU	Description
516-018-402	VESDA HLI PC LINK SLIDING WIN TYCO

For directly replacing 516-018-402, EMEA customers are advised to order the available Xtralis products which are VHX-0200 and VHX-1200 (Sliding Windows High Level Interface). The main differences are:

1. VHX-0200 and VHX-1200 are not Tyco branded unlike the 516-018-402.
2. VHX-0200 and VHX-1200 do not have a dial in/dial out modem connection capability unlike the 516-018-402.

Effective Date

The affected products will be discontinued effective immediately.

Product Warranty

Standard product warranty will be honoured as per the applicable company policy for the relevant product line in one of the two ways below:

- A product failing within the standard warranty period will be repaired or replaced with the same or comparable product having the balance of the original warranty period.
- Should a product fail within the warranty period and not be repairable/replaceable then we will refund the full purchase price or issue a credit note as agreed with the customer.

Contact

Please contact your local Xtralis office for any queries in relation to this notice.