

ECO-SC-20-EX End of Life (EOL) Notice

June 2022

Overview

Further to the discontinuation of the VESDA ECO detector (Part Number ECO-D-B-20-EX, Alcohols 0-100% LFL) in December 2021, this Note advises that Part Number ECO-SC-20-EX (replacement sensor cartridge for Part Number ECO-D-B-20-EX) will be discontinued. This is due to the current challenging supply conditions and present business imperatives.

Last Time Buy (LTB) & Ship Date

- LTB orders for ECO-SC-20-EX shall be placed by 30th June 2022.
- Last shipment date for ECO-SC-20-EX will be 31st July 2022.

Product Warranty

Standard product warranty will be honored as per the applicable company policy for the relevant product line in one of the two ways below:

- A product failing within the standard warranty period will be repaired or replaced with the same or comparable product having the balance of the original warranty period.
- Should a product fail within the warranty period and not be repairable/replaceable then we will refund the full purchase price or issue a credit note as agreed with the customer.

Contact

Please contact your local Xtralis office for LTB and any other queries in relation to this notice.